

NAMSS Follow-Up Responses to Discussions at the 2/2024 Forum

- **Why was the certification exam divided into two parts, and will testers be able to go back to questions on the first part after the break?**

The exam was divided into two parts to offer candidates an opportunity to take a break during the exam. For those that were taking the exam via Live Remote Proctoring (from their own device/space), they were unable to take a break during the exam because there was no proctor present to monitor their use of the break. In order to comply with NCCA standards as they relate to our accreditation, the two-part test was created to allow candidates a set 15-minute break. They will not be allowed to go back to the first part of the exam once it is submitted. More information regarding the two-part exam is coming soon!

- **Why does the CCN information say that they are no longer allowing PE experience as a qualification?**

This is what's in the Candidate Handbook (page 5). Provider enrollment specialists involved in on-boarding, contracting, and recruitment activities are not eligible to sit the CPCS examination. The Certification Commission recognizes that Provider enrollment specialists are typically involved in facilitation of applications and may perform some primary source verification. However, they do not possess current, direct, hands-on involvement in the major processes covered in the CPCS Exam Content Outline in the Candidate Handbook. The CPCS exam does not include content relative to provider enrollment. The CPMSM exam does not test to areas such as billing, physician practice management, software development, physician recruitment, or physician staffing outside the functions of primary source verification and compliance with the accreditation standards. Hands-on experience with the application of accreditation standards and experience with overseeing a staff conducting the credentialing and/or provider enrollment activities is a requisite for the candidate for certification. Moreover, candidates are expected to have current, direct, full-time, hands-on involvement in the major processes typically associated with this aspect of the health care industry including a majority of the areas covered in the CPMSM Exam Content Outline in the Candidate Handbook. The exclusion of PE experience is not a new statement. It has been in the handbook for a couple of years.

- **Regarding Scholarships in lieu of honorarium for conference presenters:**

There will be scholarships available this year. More information will be available shortly.

- **Standard Occupational Classification (SOC) Task Force**

The NAMSS Government Relations team is working with many different industry partners this year to get our SOC application completed. As we are trying to distinguish ourselves from HR one of the partners may be SHRM but only if they can offer documentation or support to the MSP profession.

I hope this helps to provide clarity to the questions that were asked. If anything else comes to mind please do not hesitate to reach out.

Thank you for your support of NAMSS.

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